**Alternative Response Case Process**

- *Case assigned to worker*
- Inform law enforcement (if applicable)
- # Face to face contact with child and parent/caregiver
- Evaluation of home environment
  - *Safety assessment on all children in household*
  - *Risk assessment completed*
  - Provide services to address immediate safety/risk/service needs
  - *Assessment report*
  - *Depending upon needs identified*
    - If no service needs identified, close case
    - Refer family to community resources and close case
    - Transfer family to In Home Consolidated Services for provision of services
  - Family receives report

**Notes:**
- **#** supervisory approval required
- **#** Timeframe for response = 5 working days (neglect) or 24 hours (Physical abuse)
- Court action can be initiated at any point in AR or investigation process when safety of children indicate need.