

## Program Outcomes and Goals

### Adult Protective Services

**Adults are safe from abuse/neglect/exploitation.**

- 97% of investigations will have no confirmed report of abuse/neglect/exploitation within 6 months of closing.  
Result: Did not meet - 96% (61 of 63)
- 85% of Adult Protective Services cases will be able to remain in the community in the least restrictive environment.  
Result: Met - 96% (61 of 63)

### Project Home

**Adults are safe, protected and healthy in the least restrictive environment.**

- 85% of Project HOME residents will be maintained in a stable placement for the next year.  
Result: Met - 100% (16 of 16)
- 97% of Project HOME residents will have no confirmed cases of abuse / neglect / exploitation within the last six months.  
Result: Met - 100% (16 of 16)
- 85% of new Project HOME placements will have improved functioning within six months.  
Result: Met - 100% (4 of 4)
- 85% of Project HOME--HIV customers will remain in their own home.  
Result: Met - 97% (33 of 34)
- 80% of HOPWA recipients will have stable housing. Result: Met: 95% (20 of 21)

**Adults have their crisis needs met.**

- 100% of Project HOME—HIV customers will have no utility turn off or eviction.  
Result: Met - 100 % (34 of 34)
- 90% of HOPWA recipients will maintain employment or receive cash benefits that enable them to be self-sufficient.  
Result: Met - 95% (20 of 21)

### Social Services to Adults

**Adults with supportive services are able to reside in the least restrictive environment.**

- 90% of SSTA cases will be safely maintained in the community.  
Result: Met - 94% (121 of 129)

### Senior Care

**Adults are safe, protected, and healthy in the least restrictive environment.**

- 90% of Senior care cases will have no confirmed incidents of abuse, neglect or exploitation within the last six months.  
Result: Met - 100% (91 of 91)
- 87% Adults who are at risk of nursing home placement will be maintained in the community.  
Result: 94% (121 of 129)

**Adults, with supportive services, are able to reside in the least restrictive environment.**

- 65% will receive gap-filling funds.  
Result: Met - 93% (85 of 91)
- 25% will receive IHAS services.  
Result: Met - 83% (34 of 41)

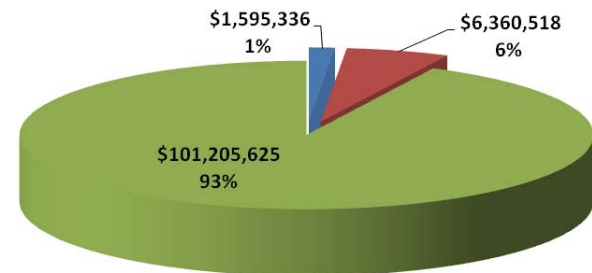


• Active Support Cases	2,333
• Paternity Established	142
• New Support Orders Established	281
• Total Child Support collected	\$3,110,775
Current Support Distributed	\$2,152,799
Arrears Distributed	\$ 957,976

## Administration & Personnel

- Promoted 7 staff (8%) meeting goal of 5%
- Successfully completed Office of Inspector General Audit with no exceptions for the period June 1, 2009-October 31, 2012.

Operating Costs FY 2012



■ Administration ■ Salaries ■ Direct Assistance



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# Dorchester County Department of Social Services



# 2013 Annual Report

It is my pleasure to present the 2013 Annual Report of the Department of Social Services. This past year, our staff has worked with mid-shore counties and our community to develop some exciting and innovative programs to meet public need.

- We held the second annual Homelessness Resource Day at Grace United Methodist Church in December 2011 attended by more than 150 people.
- We screened more than 300 applications for eligibility for the Star Democrat Brighter Christmas Fund.
- Work Opportunities staff continued to promote self-sufficiency by helping Temporary Cash Assistance recipients find jobs - 103 succeeded.
- We are working with Talbot, Caroline, Kent and Queen Anne's counties to insure that adolescents in out-of-home care have the educational, employment and financial skills and resources, health care and housing to become independent and self-supporting through such programs as "Ready By 21" and "Thrive @ 25". We are also promoting "Open Table" in which the churches embrace adolescents to insure their success as adults.
- Thanks to generous individual and community donations, the Care & Share Fund, our associated charity, assisted 833 citizens in need to pay for prescriptions and other medical expenses, avoid eviction, and meet emergency utility needs.

Bill McDonnell

## Child Protective Services

- Conducted 299 investigations from local reports received and 15 requested by other jurisdictions. The results of completed investigations were:

64 (22.5%) - Indicated  
 72 (25.4%) - Unsubstantiated  
 148 (52.1%) - Ruled out



- Child Protective Services investigations decreased 20.4% over FY2012
- 7 investigations involved drug addicted/drug exposed new born infants
- There were no child fatalities.

## Adoption Services

- 1 child was placed for adoption with a Dorchester County family
- 2 adoptions were finalized

## Out of Home Care

- 15 Children required placement - 7 voluntary placements for children with disabilities, 1 time limited voluntary placement
- Goals were achieved for 7 of 35 children:
  - 1 - returned home
  - 2 - were adopted
  - 1 - was placed in subsidized guardianship
  - 3 - were emancipated

## In-Home Services

- 130 families and 286 children were served
- 6 (2.1%) children (one sibling group) required placement out of home
- 280 (97.9%) of children served remained with their families
- 7 Voluntary Placements of children with disabilities were made.

## Federal Child Welfare Goals & Outcomes

### Children are safe from abuse and neglect

- 90% of cases will have no indicated finding (for a current incident) while the case is open for investigation.  
**Result:** Met: 0 (0%) of 284 cases
- No more than 5% of cases will return for investigation with an indicated ruling within six months of closure.  
**Result:** Met: 5 (1.8%) cases repeated out of 284

### Children in out-of-home care are safe from abuse and neglect.

- No more than 6% of children in foster care will be abused or neglected by their substitute caregiver.  
**Result:** No children were abused (0 of 42)

### Children in out-of-home care will have timely permanent living arrangements.

- No more than 8.6% of children entering foster care will be re-entries within 12 months of a previous episode. **Result:** No child reentered care (0 of 15)
- At least 86.7% of children in foster care will have no more than 2 placements in one year.  
**Result:** 94.3% (2 of 35)
- At least 76.2% of children leaving foster care to reunification will do so within 12 months of entry.  
**Result:** 100 % (1 of 1)
- At least 32% of children leaving foster care to adoption will do so within 24 months. **Result:** 50 % (1 of 2)



- Placed 103 Temporary Cash Assistance (TCA) recipients in jobs (27 full time) at an average wage of \$8.49 per hour
- 58 employers hired TCA recipients during the year
- Issued 135 photo ID cards to assist customers in obtaining employment
- Transportation was provided to 276 customers to enable them to work or search for work
- The "Employability U" life skills training program provided job readiness services to 47 persons, 6 TCA customers and 41 PEP customers

## Job Placements

Individuals receiving Temporary Cash Assistance are required to seek work. Our Work Opportunities staff assist in developing workplace skills and finding employment.

Fiscal Year	Jobs Obtained
FY 2013	103
FY 2012	92
FY 2011	75
FY 2010	74
FY 2009	63

## Energy Assistance

We provided assistance to 2,687 Dorchester County households totaling \$2,741,481 through Maryland Energy Assistance Program (MEAP) and Office of Home Energy Programs (OHEP). In many cases, this avoided energy cutoffs.

