**Talking Points — CPS/APS Hotline Overview**

*Help the Maryland Department of Human Services spread the word about the state’s new Child Protective Services + Adult Protective Services hotline! Use these talking points as a reference when providing others with a general understanding of the new CPS/APS hotline.*

* The Maryland Department of Human Services has launched a new, statewide abuse and neglect reporting hotline that can be reached at 1-800-91PREVENT (1-800-917-7383).
* The hotline is available 24 hours a day, 7 days a week.
* This single hotline number improves service delivery to Marylanders by streamlining all child and adult maltreatment reports from each Maryland community in one place.
* Previously, each Maryland jurisdiction had separate abuse and neglect reporting numbers. Now, Marylanders in every jurisdiction should use the same hotline number to report suspected instances of child and adult abuse or neglect.
* The Maryland Department of Human Services anticipates that the single hotline number will help reduce uncertainty for those seeking to identify the appropriate number to report maltreatment concerns.
* Marylanders are also encouraged to call the new hotline to learn more about preventative services, resources, and supports offered by the Maryland Department of Human Services.
* Mandatory reporters, sister agencies, community partners, elected officials, advocacy groups, and the general public can learn more about the CPS/APS hotline by visiting [dhs.maryland.gov/hotlineoutreach/](https://dhs.maryland.gov/hotlineoutreach/).
* Outreach materials are available at [dhs.maryland.gov/hotlineoutreach/](https://dhs.maryland.gov/hotlineoutreach/) for those interested in helping the Maryland Department of Human Services spread the word about this vital service.