1006 SANCTIONS FOR NON-COMPLIANCE WITH DISABILITY ENTITLEMENT ADVOCACY PROGRAM (DEAP)

A. TCA customers who verified a disability lasting 12 months or more or the disability will result in the individual’s death and who are unable to work must comply with DEAP services. Additional information is available in the Work Book.

B. Customers must comply with DEAP and the SSI process or their TCA case is closed. It is a full family sanction.
   a. Allow a 30-day conciliation period for the first instance of non-compliance.
   b. Send 10-day adverse action for all instances of non-compliance.

C. Customers cure the non-compliance as soon as they comply with the DEAP requirement that caused the non-compliance.

D. If the case is closed longer than 30 days the customer must reapply.

ADDITIONAL INFORMATION

- TCA Manual, Section 1002, Conciliation Process
- TCA Manual, Section 800, Disabled TCA/DEAP
- The Work Book