ENERGY CONSERVATION TIP

The Maryland Energy Assistance Program (MEAP) provides assistance grants to help with home heating bills. Payments are made to your fuel supplier and utility company on your behalf.

The Electric Universal Service Program (EUSP) provides financial assistance with electric bills. Eligible customers receive help that pays a portion of their current electric bills. Some EUSP participants may qualify for assistance with past due electric bills as well as referrals to energy efficiency programs.

Established in Title 20 of the Code of Maryland.

Need Help with Paying Heating and Electric Bills?

Let OHEP help make your energy costs more AFFORDABLE!

For information call toll free: 1-800-352-1446 (en Español también)

Effective July 1, 2014 - June 30, 2015

ENSO/HEP-14-003-S
ATTACHMENT Q

Things Likely To Delay Your Application

- Waiting until the day before service is turned off and/or waiting until service is turned off to apply
- Missing documents, i.e., pay stubs, children’s social security cards or utility bill
- Failure to sign and date the application
- Reporting Net income instead of Gross income
- Not including all income for the past 30 days
- Electric Bill not in Applicant’s name

For information call toll free: 1-800-352-1446 (en Español también)

TTY for the hearing impaired call: 1-800-925-4434

Check out our website at:
www.dhr.maryland.gov/ohep

Apply online at:
www.marylandsail.org
Call 1-443-378-4000 to report fraud

Design by Lindsay Orlowski / Modified by In Young Shin

Check your application status online
www.myohepstatus.org

When you are not in the room, turn off lights, TVs, entertainment systems and your computer and monitor.

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ENERGY CONSERVATION TIP

Facts to Know

Grants do not have to be paid back.

Grant amounts vary by income level of the household applying and by fuel type.

If you live in subsidized housing and your heat is included in your rent, you are not eligible for a MEAP grant, but you may be eligible for a EUSP grant.

In order to get an EUSP grant, the Electric bill must be in the applicant’s name and you must agree to a budget billing payment plan.

Continue to make payments on all your energy bills so you will not get behind on these bills. The grant does not pay your entire bill.

Established in Title 20 of the Code of Maryland.

USPP

The Utility Service Protection Program (USPP) is designed to protect low-income families from utility turn-offs. All MEAP eligible customers may participate in USPP. Participation also requires a year-round even monthly budget billing. Failure to make consecutive payments may result in removal from USPP.

Check your application status online
www.myohepstatus.org

Energy Saving Tips

- Air dry dishes instead of using your dishwasher’s drying cycle
- Plug home electronics, such as TVs and DVD players, into power strips; turn the power strips off when the equipment is not in use – TVs and DVDs in standby mode still use several watts of power
- Check to see that windows and doors are closed when heating or cooling your home
- Visit www.energysavers.gov for more energy-saving ideas

For information call toll free: 1-800-352-1446

The Office of Home Energy Programs (OHEP) helps Maryland’s hard working families pay their utility bills, minimize heating crises, and make energy costs more affordable.

MEAP

The Maryland Energy Assistance Program (MEAP) provides assistance grants to help with home heating bills. Payments are made to your fuel supplier and utility company on your behalf.

EUSP

The Electric Universal Service Program (EUSP) provides financial assistance with electric bills. Eligible customers receive help that pays a portion of their current electric bills. Some EUSP participants may qualify for assistance with past due electric bills as well as referrals to energy efficiency programs.

Effective July 1, 2014 - June 30, 2015
**Household Size**

<table>
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<th>House Size</th>
<th>Maximum Monthly Income Standards</th>
<th>Maximum Yearly Income Standards</th>
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For EACH 
ADDITIONAL 
PERSON, ADD 
$592.00 $7,105.00

**Income Eligibility Standards**

- **Effective July 1, 2014 - June 30, 2015**

**How to Apply**

OHEP is a year round program. You can apply any time during the year, but you must re-apply each fiscal year (July-June).

**HOW DO I APPLY FOR OHEP?**

Call the local agency in your area. You may arrange for an appointment or apply by mail.

**WHEN CAN I APPLY?**

You may apply for MEAP and the Electric Universal Service Program at any time during the program year (July 1 - May 31).

**YOU DO NOT NEED A TURN-OFF NOTICE OR TO BE OFF SERVICE TO APPLY**

**APPLY TODAY DON'T DELAY!**

**What You Need to Apply**

- Copy of applicant’s photo identification
- Proof of residence
- Copies of social security cards for all household members including children
- Proof of all of your household’s total gross income for the last 30 days (from all sources of income)
- The name of your home energy supplier and account number
- A copy of your most recent utility bill
- If you rent, a copy of your lease

**Local Office Listing**

- Allegany County HRDC (301) 777-8550
- Anne Arundel County EOC (410) 626-1900
- Baltimore City DHCD (410) 396-5555
- Baltimore County DSS (410) 853-3385
- Caroline County DSS (410) 819-4500
- Carroll County Human Services (410) 857-2999
- Cecil County DSS (410) 996-0270
- Dorchester County DSS (410) 901-4100
- Frederick County DSS (301) 600-2410
- Garrett County CAC (301) 334-9431
- Harford County CAC (410) 612-9909
- Howard County CAC (410) 313-6440
- Kent County DSS (410) 810-7600
- Montgomery County DHHS (240) 777-4450
- Prince George’s County DSS (301) 909-6300
- Queen Anne’s County DSS (410) 758-8000
- Shore Up!, Inc. (410) 749-1142
- Somerset (410) 651-1805
- Wicomico (410) 341-9634
- Worcester (410) 632-2075
- Southern MD Tri Co. CAC (301) 274-4474
- Charles County (301) 274-4474
- Calvert County (410) 535-1010
- St. Mary’s County (301) 475-5574
- Talbot County NSC (410) 763-6745
- Washington County CAC (301) 797-4161

**Additional Services**

**BUDGET BILLING**

Budget billing is a mechanism that utility companies provide to help you manage your bill. Budget billing helps you spread out your annual utility bills into even monthly payments. Please check with your Utility Company on eligibility and budget billing requirements.

**NO COST WEATHERIZATION AND ENERGY EFFICIENCY SERVICES**

Customers may allow their information to be referred to the Maryland Department of Housing and Community Development (DHCD) for programs that can provide improvements and repairs to their homes at no cost. These improvements can help lower utility bills and make the home more comfortable. DHCD’s energy efficiency and weatherization programs support the EmPOWER Maryland Energy Efficiency Act. For additional information and eligibility requirements, please call 1-855-583-8976 or visit www.mdhousing.org/empower.

**Energy Conservation Tip**

- Install a programmable thermostat to lower utility bills and manage your heating and cooling systems efficiently.

**Energy Conservation Tip**

- Lower the thermostat on your water heater to 120° F.

**Energy Conservation Tip**

- Wash only full loads of dishes and clothes.

For more information: call toll free: 1-800-352-1446  TTY 1-800-925-4434  visit www.dhr.maryland.gov/ohep