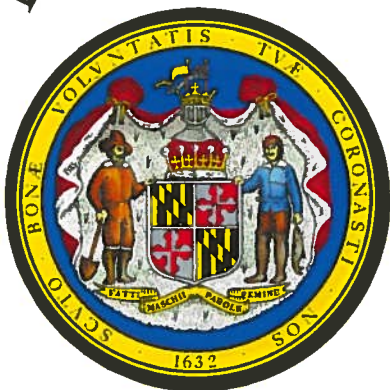


The State of Maryland



Proclamation

From the Governor of the State of Maryland

NATIONAL CUSTOMER SERVICE WEEK OCTOBER 5 - 9, 2020

WHEREAS, *Customer Service Week is an international event devoted to recognizing the importance of customer service and to honor the people who serve and support customers with the highest degree of care and professionalism; and*

WHEREAS, *In 1992 the United States Congress proclaimed Customer Service Week a nationally recognized event, celebrated annually by thousands of companies across the United States and around the world during the first full week in October; and*

WHEREAS, *The Maryland Department of Human Services, the state of Maryland's human services agency, recognizes "National Customer Service "Week" and honors its customer service professionals for their extraordinary service to the citizens of Maryland; and*

WHEREAS, *The State of Maryland is committed to upholding the highest standards of quality and performance in rendering service to the citizens of Maryland and commends the Maryland Department of Human Services for their commitment to the citizens of Maryland.*

NOW, THEREFORE, I, LAWRENCE J. HOGAN, JR., GOVERNOR OF THE STATE OF MARYLAND, do hereby proclaim OCTOBER 5 - 9, 2020 as NATIONAL CUSTOMER SERVICE WEEK and do commend this observance to all of our citizens.



Given Under My Hand and the Great Seal of the State of Maryland,
this 5th day of October
Two Thousand and twenty

Lawrence J. Hogan, Jr.
Governor

Byrd H. Lathrop
Lt. Governor

John C. Wabon
Secretary of State