**Adult Services**

Program Outcomes and Goals

Adults are safe from abuse/neglect/exploitation

- 98.6 percent of cases investigated had no confirmed repeat allegations within six months of closing the case.  
  **Goal:** 94 percent

- 94.5 percent individuals who received Adult Protective services remained in the community in the least restrictive environment.  
  **Goal:** 85 percent

Adults are safe, protected and healthy in the least restrictive environment

- 100 percent of Project HOME residents were maintained in a stable placement for the next year.  
  **Goal:** 85 percent

- 100 percent of new Project HOME placements improved their functioning within six months.   
  **Goal:** 97 percent

- 89 percent of Project HOME - AIDS customers remained in their own home.  
  **Goal:** 85 percent improved

- 95 percent Persons with AIDS receiving of HOPWA services have stable housing.  
  **Goal:** 80 percent

- 95.2 percent of individuals receiving Social Services to Adults services were safely maintained in the community.  
  **Goal:** 90 percent

- 100 percent of Senior Care recipients experienced no confirmed incidents of abuse/neglect or exploitation within six months of closing their case  
  **Goal:** 90 percent

- 94.3 percent of adults at risk of nursing home placement were maintained in the community.  
  **Goal:** 87 percent

Adults have their crisis needs met.

- 91 percent of AIDS (HOPWA) recipients maintained employment or received cash benefits that enable them to be self-sufficient.  
  **Goal:** 90 percent

Adults will receive supportive services to enable them to reside in the least restrictive environment.

- 86.3 percent individuals received gap-filling funds.  
  **Goal:** 65 percent

- 88 percent individuals received In Home Aid Services.  
  **Goal:** 25 percent

**Child Support**

The Child Support Enforcement Division served 2,261 families. The major outcomes of our work to insure families receive financial support from absent responsible parents: are:

- Distributed $16,312,678 in financial support.
- Established paternity in 80 cases and obtained 180 new support orders
- Obtained court orders for 74 individuals owing support to attend the Non-Custodial Parent Employment Program (NPEP). Twenty-nine customers completed the program.
- Suspended 313 driver’s licenses in our efforts to collect delinquent payments.

**Operating Budget (millions)**

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Administration</td>
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<tr>
<td>Salaries</td>
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<tr>
<td>Assistance</td>
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<tr>
<td><strong>Total</strong></td>
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</tr>
</tbody>
</table>

**Administration & Personnel**

- Promoted six staff. Exceeded 5 percent goal.
- Successfully completed two Grant Funding audits with no exceptions.
I t is my pleasure to present our Dorchester County Department of Social Services Annual Report for fiscal year 2011. The department continues to provide a safety net to families in our community facing economic hardship. During this year, we have increased the number of citizens helped in all program areas.

Our staff has stepped up the pace to meet the increased demand. 95.6 percent of customers surveyed told us that our services were excellent or good compared to 95.2 percent last year.

This report documents our work to improve the well-being of our families by meeting or exceeding federal or state program goals. The following are a few of our most noteworthy accomplishments for the year:

We continued to strengthen our collaboration and coordination with community human services agencies as well as the Circuit Court to provide citizens with the best possible services.

Staff assisted 2,915 families struggling to pay their utility bills. We avoided family disruptions for 98.9% (275 of 278) of the children at risk of abuse or neglect by providing safety services and resources.

Two (2) children found permanent homes through adoption, allowing us to meet our adoption goal. We reduced the number of children in foster care placement outside their homes from 29 to 27 (-7 percent).

Our community charity, the Care & Share fund Inc., assisted 724 people through December 2010, in-

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