

Program Outcomes and Goals

Adults are safe from abuse/neglect/exploitation

- **98.6 percent** of cases investigated had no confirmed repeat allegations within six months of closing the case.
Goal 94 percent
- **94.5 percent** individuals who received Adult Protective services remained in the community in the least restrictive environment.
Goal: 85 percent

Adults are safe, protected and healthy in the least restrictive environment

- **100 percent** of Project HOME residents were maintained in a stable placement for the next year.
Goal: 85 percent
- **100 percent** of Project HOME residents will experience no confirmed abuse, neglect or exploitation within the last six months.
Goal: 97 percent
- **100 percent** of new Project HOME placements improved their functioning within six months.
Goal: 85 percent improved
- **89 percent** of Project HOME - AIDS customers remained in their own home.
Goal : 85 percent
- **95 percent** Persons with AIDS receiving of HOPWA services have stable housing.
Goal: 80 percent
- **95.2 percent** of individuals receiving Social Services to Adults services were safely maintained in the community.
Goal 90 percent
- **100 percent** of Senior Care recipients experienced no confirmed incidents of abuse/neglect or exploitation within six months of closing their case
Goal : 90 percent

- **94.3 percent** of adults at risk of nursing home placement were maintained in the community.
Goal: 87 percent

Adults have their crisis needs met.

- **91 percent** of AIDS (HOPWA) recipients maintained employment or received cash benefits that enable them to be self-sufficient.
Goal: 90 percent

Adults will receive supportive services to enable them to reside in the least restrictive environment.

- **86.3 percent** individuals received gap-filling funds.
Goal: 65 percent
- **88 percent** individuals received In Home Aid Services.
Goal: 25 percent



Dorchester County Department of Social Services
627 Race Street
Cambridge, Maryland 21613
410.901.4100

The Child Support Enforcement Division served 2,261 families. The major outcomes of our work to insure families receive financial support from absent responsible parents: are:

- Distributed \$16,312,678 in financial support.
- Established paternity in 80 cases and obtained 180 new support orders
- Obtained court orders for 74 individuals owing support to attend the Non-Custodial Parent Employment Program (NPEP). Twenty-nine customers completed the program.
- Suspended 313 driver's licenses in our efforts to collect delinquent payments.

Operating Budget (millions)

Administration	\$ 1.6
Salaries	\$ 6.0
Assistance	\$ <u>95.7</u>
Total	\$103.3

Administration & Personnel

- Promoted six staff . Exceeded 5 percent goal.
- Successfully completed two Grant Funding audits with no exceptions.

Dorchester County Department of Social Services

Annual Report 2011



It is my pleasure to present our Dorchester County Department of Social Services Annual Report for fiscal year 2011. The department continues to provide a safety net to families in our community facing economic hardship. During this year, we have increased the number of citizens helped in all program areas.

Our staff has stepped up the pace to meet the increased demand. 95.6 percent of customers surveyed told us that our services were excellent or good compared to 95.2 percent last year.

This report documents our work to improve the well-being of our families by meeting or exceeding federal or state program goals. The following are a few of our most noteworthy accomplishments for the year:

We continued to strengthen our collaboration and coordination with community human services agencies as well as the Circuit Court to provide citizens with the best possible services.

Staff assisted 2,915 families struggling to pay their utility bills. We avoided family disruptions for 98.9% (275 of 278) of the children at risk of abuse or neglect by providing safety services and resources to the families.

Two (2) children found permanent homes through adoption, allowing us to meet our adoption goal. We reduced the number of children in foster care placement outside their homes from 29 to 27 (-7 percent).

Our community charity, the Care & Share fund Inc., assisted 724 people thru December 2010, including purchasing 235 prescriptions for the elderly, who might otherwise have done without needed medication.

Bill McDonnell



- Assisted **75** Temporary Cash Assistance (TCA) recipients to find jobs (23 full time) at an average wage of **\$8.57** per hour. This is an increase from \$8.21 last year.
- Provided **57** free photo ID cards to assist customers in obtaining employment.
- Assisted **54** local employers to hire TCA recipients.
- Placed **94** TCA recipients in volunteer positions with local businesses to gain work experience.
- Provided transportation to **352** customers to enable them to obtain or maintain employment.
- Provided job readiness and life skill instruction to **52** persons through the "Employability U" Program, a partnership between the Child Support and Family Investment divisions,
- Arranged a seminar on Earned Income Tax Credit, Job Searching, Hyatt employment, and Domestic Violence for **84** customers.

Energy Assistance

We provided \$3.4M in energy assistance to 2915 Dorchester County households. This included \$1.6M for Maryland Energy Assistance Program (MEAP), \$1.5M in electric grants, and \$.30M in arrearage grants.

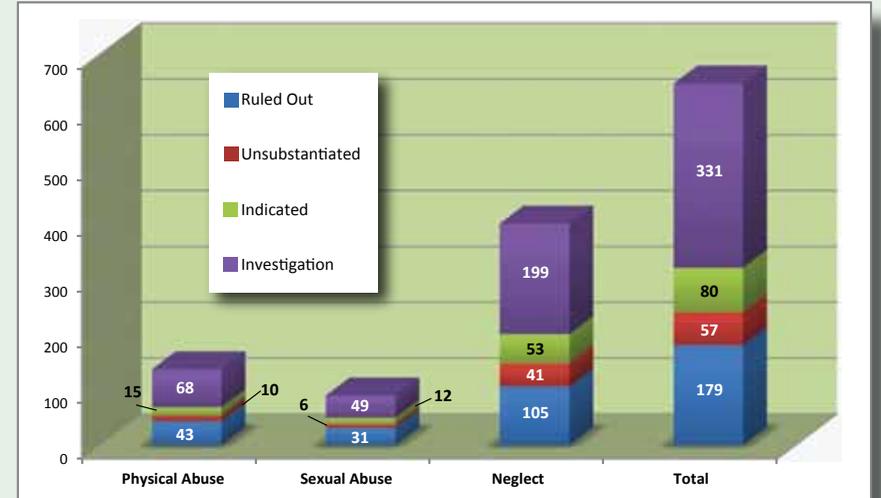
Job Placements

Work Opportunities staff assisted customers in developing workplace skills and finding employment.

Fiscal Year	Jobs Obtained
FY 2011	75
FY 2010	74
FY 2009	63
FY 2008	88

Child Protective Services

- Conducted **330** investigations from reports received. The results of completed investigations were:
 - 179** (54.2%) - Ruled out
 - 80** (24.2%) - Indicated
 - 57** (17.3%) - Unsubstantiated
- Four (4) cases required our involvement to protective drug-exposed infants.



Family Preservation Services

- Worked with 130 families to protect 278 children. Only three (3) children at risk of abuse or neglect required out-of-home placement.

Adoption Services

- Found permanent families for two (2) children

Out Of Home Care

- 10** children required placement; **3** were voluntary placements due to disabilities.
- Achieved goals for **17** of **38** (45 percent) children: **9** returned home; **2** were adopted; **5** were emancipated; **1** obtained guardianship.

Federal Program Outcomes and Goals

Children are safe from abuse and neglect

- 100%** of cases had no indicated finding (for a current incident) while the case is open for investigation.
Goal: 90 percent

- 1.4%** cases were returned for investigation within six months of closure.
Goal: No more than 5 percent

Children in out-of-home care are safe from abuse and neglect.

- 0** percent No children in foster care were abused or neglected by their substitute caregiver.
Goal: No more than 6 percent

Children in out-of-home care will have timely permanent living arrangements.

- 10** percent of children entering foster care were re-entries within 12 months of a previous episode.
Goal: No more than 8.6 percent
- 100** percent of children in foster care had no more than 2 placements in one year.
Goal: At least 86.7 percent
- 44** percent of children left foster care to reunification within 12 months of entry.
Goal: At least 76.2 percent