



**FIA ACTION TRANSMITTAL**

**Control Number: #22-32**

**Effective Date: Upon Receipt**

**Issuance Date: September 15, 2022**

**TO: DIRECTORS, LOCAL DEPARTMENTS OF SOCIAL SERVICES  
DEPUTY/ASSISTANT DIRECTORS FOR FAMILY INVESTMENT,  
INVESTMENT SUPERVISORS AND ELIGIBILITY STAFF**

**FROM: LA SHERRA AYALA, EXECUTIVE DIRECTOR**

**RE: GRANTING “GOOD CAUSE EXEMPTION” FOR CHILD SUPPORT  
REQUIREMENT FOR UKRAINIAN PAROLEES**

**PROGRAM AFFECTED: TEMPORARY CASH ASSISTANCE (TCA),**

**ORIGINATING OFFICE: OFFICE OF PROGRAMS**

**SUMMARY**

The Ukrainian Humanitarian Parolees (UHP) paroled into the United States between February 24, 2022, and September 30, 2022, became eligible for federally-funded safety net programs including but not limited to TCA, SNAP, Medicaid and RCA, and others. They are considered to be eligible until the end of the individual’s parolee status.

As part of TCA eligibility requirements, customers must comply with Child Support; however, war-time policies require most Ukrainian men to remain in their country to fight in the armed conflicts with Russia. This means that most Ukrainian families seeking TCA benefits will be single-headed households (i.e. women with one or more children).

The Department of Human Services (DHS) considers this type of situation a justifiable “Good Cause”, allowing UHPs to be exempt from the Child Support requirements that are part of the TCA eligibility process.

For all other refugees applying for TCA with similar circumstances, the granting of “Good Cause” for Child Support compliance is at the discretion of local department case managers and must be determined on a case-by-case basis.

## **REQUIRED ACTION**

- Case managers **at TCA application processing** are to give “Good Cause” to UHP families if one of the parents of a child(ren) had to remain in the country of origin due to war.
- The case manager will **not** make a referral to the Child Support Administration (CSA) as normally required. Remember, this blanket Good Cause only applies to UHPs.
- Case managers are to continue the FIA case processing instructions as outlined in AT # 22-24, and TCA manual sections 310 and 1308.
- Narrate all actions and findings in E&E.

## **INQUIRIES:**

Please direct policy questions to FIA Policy by completing the [FIA Policy Information Request Form](#) found on Knowledge Base or via email at [fia.policy@maryland.gov](mailto:fia.policy@maryland.gov) for Montgomery County only.

For systems questions, please email [fia.bsdm@maryland.gov](mailto:fia.bsdm@maryland.gov).

c: DHS Executive Staff  
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