



FOSTER PARENT OMBUDS
Becky Rice



HOW TO GET IN TOUCH

Rebecca (Becky) Rice

Foster Parent Ombuds

☎ 410-767-9672

✉ Rebecca.Rice1@maryland.gov

Online Foster Parent Inquiry

🖥 <http://tiny.cc/FPinquiry>

A DEDICATED ADVOCATE TO FOSTER PARENTS

The Foster Parent Ombuds advocates on behalf of Foster Parents in Maryland, supports their rights, and ensures their voices are heard and concerns are addressed.

GUIDING PRINCIPLES

Independence – Reports directly to the Maryland Department of Human Services (DHS) Secretary and works independently from the local Departments of Social Services.

Impartiality – Operates in a neutral manner and completes a comprehensive, unbiased review of matters using all relevant information and makes recommendations.

Confidentiality – Holds communication in confidence to allow concerns to be addressed without fear of retaliation and will not disclose the identity and information without the individual's consent.

Maryland Resource Parent Association

🖥 www.mrpa.org

✉ info@mrpa.org

Payment Issues (Foster Care Checks)

☎ 877-DHS-2PAY (877-347-2729)

Helpful Resources

🖥 <https://dhs.maryland.gov/foster-care/resource-parents/resources/>





HOW THE OMBUDS CAN HELP YOU?

- Serves as a direct line for questions and concerns
- Assists as an intermediary to address any differences that may arise between foster parents and a local Department of Social Services
- Ensures foster parents know their rights, feel supported, and are members of the Child Welfare team
- Provides foster parents with information on policies and regulations
- Recommends policy changes designed to improve services and correct systemic issues
- Collaborates with DHS's Social Services Administration and the Maryland Resource Parent Association on best practices



FOSTER PARENT OMBUDS PROTOCOL

