



OFFICE OF LICENSING AND MONITORING

Residential Child Care Report Summary

Provider Information

Provider Organization	Arrow Children & Families, Inc.
Name of Program Administrator	Robert Basler
Email of Program Administrator	Robert.Basler@arrow.org

RCC Site Information

Name/Address	License Capacity	Total DHS Contract Limit	DHS Census	DJS Census	Other Census	License # Exp Date	Date of Site Inspection
Arrow, Dorm	11	21	11	0	0	#281 3.11.2026	1.27.25
Arrow, Grapes	4		4	0	0	# DHS000074 3.11.2026	1.27.25
Arrow, Cottage I	1		1	0	0	# DHS000075 3.11.2026	1.27.25
Arrow, Cottage II	2		2	0	0	# DHS000076 3.11.2026	1.27.25
Arrow, 2426	3		3			# DHS000151 2.16.2026	1.27.25

Contracting Agency(s)	DHS
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Licensing Information

Licensing Agency	Maryland Department of Human Services
License Type	Group Home
Type of Inspection	Quarterly
Current Status of License	ACTIVE


COMAR Citations

(CAP = Corrective Action Plan)

	RCC Site	COMAR Citation	Comment	Citation Status (Resolved/CAP)
This Provider was cited for the listed COMAR violations which MAY present safety risks for children based on impact, scope, and frequency. These issues are either resolved or a corrective action plan has been implemented.	Arrow	14.31.06.15G(3)	Behavior Interventions Training.	CAP
	Arrow	14.31.06.05E(1)(h)	Credentials: RCYCP	CAP
	Arrow	14.31.06.05E(1)	Current CPR	CAP
	Arrow	14.31.06.05F(3)(c)	First Aid	CAP
	Arrow	14.31.06.05E(1)(c)	Staff: Medical Examination	CAP
	Arrow	14.31.06.13 C	Medication management	CAP
	Arrow	14.31.06.13	Youth: Dental exam	CAP
This Provider was cited for the listed COMAR violations which DO NOT present imminent safety risks for children based on impact, scope, and frequency.	Arrow	14.31.06.09 C	Normal Daily Routines. The licensee shall: (1) Have a written plan of normal daily routines which shall be made available to the children and employees; and (2) Unless inappropriate, permit the children to participate in planning normal daily routines. This violation was noted five times during this monitoring visit.	
	Arrow	14.31.06.10 (9 a-e)	Basic Life Needs * 9) Design menus that: (a) Are kept on file for 12 months; (b) Are approved at least annually by an individual licensed by the State to practice dietetics; (c) Are planned at least a week in advance; (d) Document the actual foods served, including comparable substitutions.	

			and (e) Document any between-meal snacks provided. This violation was noted five times during this monitoring visit.
	Arrow	14.31.06.09 C	The licensee shall: (1) Have a written plan of normal daily routines which shall be made available to the children and employees; and (2) Unless inappropriate, permit the children to participate in planning normal daily routines.
	Arrow	14.31.06.07 F(3) (j)	Assure that all living areas are kept orderly and clean. This violation was noted twice during this monitoring visit.
	Arrow	14.31.06.08. A. (1) (a) (i)	Emergency Drills: At least monthly. This violation was noted four times during this visit.
	Arrow	14.31.06.08. A. (1) (a) (iii)	Emergency Drills At unexpected times and under varying conditions. This was noted four times during this monitoring visit.
	Arrow	14.31.06.08. A. (1) (a) (iv)	Maintain documentation of drills for 3 years; This violation was noted four times during this monitoring visit.
	Arrow	14.31.06.07. B. (1)	Authentic license in the building bearing the address listed on the license. This violation was noted four times during this monitoring visit.
	Arrow	14.31.06.07. E. (5)	Living Area: Is maintained in a clean and orderly manner.
	Arrow	14.31.06.08. A. (1) (a) (ii)	Emergency Drills: On each shift, at least quarterly. This violation was noted four times during this monitoring visit.
	Arrow	14.31.06.07. E. (4) (a)	Regularly cleaned and painted. This violation was noted four times during this monitoring visit.
	Arrow	14.31.06.07. F. (3) (h)	Provide the children with a personal bureau or locker for clothing and personal belongings and a designated space for hanging clothing.
	Arrow	14.31.06.07. E. (4) (b)	Kept free of perforations, cracks, or punctures; and
	Arrow	14.31.06.07.J.(6)	For each door or window in high-risk areas, such as recreation rooms and stairwells, shatter resistant material or safety glass.
	Arrow	14.31.06.05F	Training Documentation

Office of Licensing and Monitoring Staff Information

Name	Role	Email	Date
Trishia Fayall 	Licensing Specialist	Trishia.fayall1@maryland.gov	2.6.2025
Kimberly Brock 	Program Manager	Kimberly.brock1@maryland.gov	2.6.2025