



Maryland Department of Human Services
 Office of Licensing and Monitoring
 311 W. Saratoga Street
 Baltimore, Maryland 21201
 Office: 410.767.7871 Fax: 410.333.8408

RESIDENTIAL CHILD CARE PROGRAMS REPORT

Provider Organization: Arrow Child and Family Ministries, Inc.

Licensing Agency: DHS

Contracting Agency(s): DHS,DJS

Program Administrator: Jennifer McGlothlin-Renault

Certification # A00128

Exp. Date: 12/31/19

Type of Inspection: Quarterly

Site Name	Gender	Age Range	License Capacity	DHS Contract Limit	License#/ Exp. date	Date of site Inspection
Diagnostic Program 1605 Cromwell Bridge Rd Baltimore, MD 21234	M/F	12-17	45	32	#00261 7/15/19	1/10/18
Transitional Living Program 2408 Creswell Rd Bel Air, MD 21015	F	13-20	18	18	#00475 7/15/19	1/11/18

Inspection Summary

Number of Records Reviewed: Youth 10 Staff 8

Number of Interviews: Youth 0 Staff 0

Physical Plant Inspection: Not approved

Current COMAR Violation: Yes No

If Yes, list Cited Violation(s) below:

Violation(s)	Findings
14.31.06.12C	5 out of 5 records reviewed did not have documentation of life skills training
14.31.06.05F	2 of 8 records reviewed did not have 40 hours of training documentation
14.31.06.15G(3)	1 of 8 records did not have PCM training documentation
14.31.06.05(E)(l)(j)	3 out of 8 records reviewed did not have a performance evaluation
14.31.06.05E(l)(h)	1 out of 8 records reviewed did not have documentation of the RCYCP credentials
14.31.06.07(E)(4)	Diagnostic- Several walls in the girls' dorm need to be painted. Walls have holes that need to be repaired and painted.
14.31.06.07.(1)	Diagnostic – Several of the girls' bedrooms have broken furniture; wardrobes, under sink cabinets
14.31.06.07G	Diagnostic – Showers need nonslip mats, toilet tank covers are broken and replaced with a wooden plank.

Corrective Action Plan: Yes No

If yes, date of CAP: 1/11/18

Any Violations During Mid or Re-Licensure Periods: Yes No NA

If Yes See Report(s) Date(s):

Complaint Outcome: N/A

Current Status of License: Continued

Licensing

Coordinator: Patricia Sparrow **Date:** 2/1/18 **Email:** Patricia.sparrow@maryland.gov

Program Manager: Andre Thomas **Date:** 2/1/18 **Email:** Andre.thomas@maryland.gov