



Helping to build stronger, safer, and economically stable families & adults



Who We Are: The Anne Arundel County Department of Social Services' mission is to assist county residents in achieving and maintaining self-sufficiency, provide services to strengthen individuals and families and partner with our community in the protection of vulnerable children and adults.

What We Do: DSS staff works with individuals and families to keep children and vulnerable adults safe. We assist Anne Arundel County residents with obtaining economic benefits, employment, health care and other community support to promote self-sufficiency. We strive to provide timely and accurate services that are accessible and customer-focused.

Family Investment Division

Economic Assistance

The Family Investment Division provides economic assistance to low income families and individuals through temporary cash, food and medical assistance. Our Annapolis and Glen Burnie center "one-stop shops" provide residents with access to resources from various government and community partners. Online applications may be submitted at : <https://mymdthink.maryland.gov/home/#/>.

Services Division

Adult Protective Services

Adult Protective Services (APS) protects vulnerable adults ages 18-64, promotes self-sufficiency and prevents unnecessary institutional placements. APS responds to reports of alleged physical and sexual abuse, neglect by others, self-neglect, financial exploitation of vulnerable adults and delivers home and community-based services.

Annapolis Family Support Center

The Annapolis Family Support Center offers adult education classes for ABE/GED, ESL and the Teen Parent Educational High School Program (TPEP). TPEP helps young parents attain their high school diploma while providing a free on-site early childhood program for enrolled parents with children ages birth through four years of age.

Emergency Services and Community Outreach

The Emergency Services Community Outreach staff assists individuals/families in crisis by aiding with eviction, rent, utilities, TCA/SNAP benefits and other supportive services. The team works in partnership with local libraries and community centers to provide on-site assistance.

Child Protective Services

Child Protective Services (CPS) responds to reports of alleged child abuse and/or neglect and ensures safety for children.

In-Home Services

In-Home Services provides preservation services to families and children that allow children to remain at home while enhancing child safety and well-being to prevent maltreatment and reduce the need for foster care.

Foster Care

Foster Care provides temporary placements for children/youth with relatives or foster families when they are at imminent risk of harm. The goal is to reunite the child/youth with his/her family or secure a permanent home through adoption or guardianship.

Community Initiatives and Programs

Back to School/Holiday Sharing Program

The Back-to-School Program partners with the AA County Board of Education to match donors with K-5 students to provide backpacks and school supplies and provides financial donations to middle schools to purchase supplies. The Holiday Sharing Program matches donors with seniors and/or families in need during Thanksgiving and Christmas.

Homeless Services

The Homeless Street Outreach Team identifies housing and eliminates barriers to securing housing for persons experiencing homelessness. Services include assisting with move-in dates, referrals for furnishings and accompanying clients as they receive keys to the property. A Case Manager is assigned to provide on-going housing support.

Anne Arundel County DSS By the Numbers (FY24)

Moving People towards Economic Stability

- 388: Number of job placements for county residents.
- 245: Number and percent of customers placed in jobs earning at least \$17.25 an hour.
- 44,422: Number of new applications for economic assistance processed.

Keeping Children Safely at Home

- 111: Monthly average of children in foster care, which is a slight increase since 2021.
- 46: Number of children exiting foster care, achieving permanency through adoption, reunification or guardianship.
- 6,522: Number of Child Protective Service (CPS) referrals received; 1,780 were assessed/investigated by CPS.
- 1,894: Number of children receiving In-Home Family Services to prevent maltreatment and foster care placement.
- 163: Number of Substance Exposed Newborn Assessments.
- 97%: Percentage of In-Home children who remained safely at home with their parents.
- 1,870: Number of Adult Protective Services (APS) referrals received – 246 were investigated by APS.
- 14: Number of new resource homes approved for foster children.

Meeting Community Needs

- 2,128: Number of families and seniors receiving assistance through the Holiday Sharing Program.
- 2,885: Number of students receiving backpacks and school supplies through the Back to School Program.
- 295: Number of adults/children receiving low/ high intensity services through the Annapolis Family Support Center.
- 5,195: Number of persons served at community outreach events.
- 32: Number of Individuals approved for the Respite Care Grant.

How to Contact Us:

Phone: (410) 269-4500, Fax: (410) 974-8566

Email Address: aacodss.dhs@maryland.gov

Annapolis Family Support Center: (410) 269-4478

Homeless Screening Line: (410) 217-7260

Child Advocacy Center: (410) 222-0200

DHS Call Center: (800) 322-6347

To report suspected adult or child abuse anonymously call **1-800-91Prevent (1-800-917-7383)** 24 hours a day.