



# Eviction Assistance Program

## Frequently Asked Questions (FAQs)

### FAQs FOR RECEIVING RENTAL ASSISTANCE

The Eviction Assistance Unit understands the difficulties many experiences with obtaining help with paying back rent. We hope the following information will address questions you may have about the eviction assistance process and other related services.

- **Is the Eviction Assistance Program (EAP) currently open to the public?**

**Yes**, but with limited access due to the COVID-19 pandemic. While we are not able to assist with filing for a "Stay of Eviction", we are available to possibly assist you with paying your rent, household budgeting, and providing you with other resources related to the eviction process. **We service customers by appointment only. To schedule an appointment contact us at 1-800-332-6347.**

- **What do I need to do to get money for my rent?**

- A copy of your judgement
- If you have access to the internet, you can submit an application via the **Eviction Assistance Application** directly or you can email it to us at **eviction.assistance@maryland.gov**.
- If you do not have access to the internet, but would like help with your rent, **contact us at 1-800-332-6347** to schedule a in-person appointment with the EAP team.

- **I just need more time to gather money, what should I do?**

- This is also called a Stay of Eviction. If you need additional time to prevent the eviction, report to the **District Court of Maryland for Baltimore City** located on the 1st floor of **501 E. Fayette Street**, to obtain a **Stay of Eviction motion form**.

## What other resources are there to assist me during the eviction process?

Type of Assistance Needed	Who to Contact	Contact Info
Illegal Eviction	The Court Commissioner's Office 500 N. Calvert St, Room 200	(410) 767-5774
Financial Assistance	Department of Social Services or First Call for Help (211)	1-800-332-6347 or (410) 685-0525
Legal Assistance	Public Justice Center or Legal Aid	(410) 951-7777 or (410) 625-9409

