1004 NON-COMPLIANCE WITH CHILD SUPPORT REQUIREMENTS

A. Sanctions for non-compliance with Child Support requirements without good cause are cured when the customer complies.

B. Child Support sanctions are full family sanctions, unless the head of household is a non-parent caretaker relative with his/her own children and there are other related children in the household for whom the caretaker is requesting assistance.

C. When a caretaker does not comply with Child Support requirements without good cause for any of the children for whom he or she is requesting assistance, close the entire TCA case after appropriate conciliation and adverse action.

D. When the caretaker has his or her own children and other related children (i.e., nieces, nephews, cousins, or grandchildren) on the TCA case and the caretaker does not comply with Child Support requirements without good cause for his or her own children, close the TCA case for the caretaker and his or her own children after appropriate conciliation and adverse action. The TCA case becomes a child-only case for the other related children.

E. When the caretaker has his or her own children and other related children (i.e., nieces, nephews, cousins, or grandchildren) on the TCA case and the caretaker does not comply with Child Support requirements without good cause for the other related children; close the TCA case for the related children after appropriate conciliation and adverse action. The TCA would continue for the caretaker relative and his or her own children.

ADDITIONAL INFORMATION

- TCA Manual, Section 1002, Conciliation Process
- TCA Manual, Section 500, Child Support