			Manufaced Faces	. Assistance Due	THE PART ARIA								
	July	August		y Assistance Pro	November	December	lanuani	Cabriani	March	April	May	luma	Total
Applications Described		August	September	October			January	February			May	June	
Applications Received	25,593	13,617	15,748	17,254	13,859	12,015	14,324	11,729	10,770	10,918	11,138		156,965
Applications Approved for Benefits	3,755	12,695	15,033	13,011	11,695	13,348	9,828	11,318	11,559	7,007	8,200		117,449
Total Benefits Issued	\$703,309.96	\$2,630,263.47	\$2,417,379.13	\$2,305,774.47	\$2,008,324.28	\$2,355,389.64				\$1,076,269.81			\$20,156,636.00
Average Benefit	\$187	\$207	\$161	\$177	\$172	\$176	\$172	\$159	\$163	\$154	\$156	\$0	\$171.62
Denied Applications	148	522	423	629	514	3,463	3,638	4,327	4,343	3,014	4,328		25,349
Denial Rate	0.58%	3.83%	2.69%	3.65%	3.71%	28.82%	25.40%	36.89%	40.32%	27.61%	38.86%	#DIV/0!	16.15%
			Electric Helico	I OI B	(FUOD)								
				rsal Service Prog									Total
	July	August	September	October	November	December	January	February	March	April	May	June	
Applications Received	25,715	13,768	15,933	17,475	13,924	12,055	14,378	11,849	10,959	11,198	11,404		158,658
Applications Approved for Benefits	3,708	12,534	14,852	12,860	12,031	13,101	9,805	11,612	11,442	7,153	8,360		117,458
Total Benefits Issued	\$938,749.00	\$3,168,188.00	\$3,085,741.00	\$3,384,080	\$3,096,492	\$3,290,979	\$2,509,272	\$3,039,048	\$3,041,678	\$1,918,744	\$2,235,050		\$29,708,021.00
Average Benefit	\$253	\$253	\$208	\$263	\$257	\$251	\$256	\$262	\$43,896	\$268	\$267	#DIV/0!	\$253
Denied Applications	140	501	429	637	515	3,490	3,631	4,350	4,389	3,040	4,454		25,576
Denial Rate	0.54%	3.64%	2.69%	3.65%	3.70%	28.95%	25.25%	36.71%	40.05%	27.15%	39.06%	#DIV/0!	16.12%
		_											
			tric Arrearage Ret				l	F-b	NA 1			l.	T
	July	August	September	October	November	December	January	February	March	April	May	June	Total
Applications Received	13,041	7,461	10,147	11,276	8,744	7,548	8,897	7,348	6,987	7,165	7,997		96,611
Applications Approved for Benefits	451	2,086	2,511	3,644	3,360	3,508	2,766	3,060	3,421	2,363	3,169		30,339
Total Benefits Issued	\$448,122.55	\$1,897,827.67	\$2,301,988.05	\$3,586,178.87	\$3,259,633.48	\$3,401,140.11				\$2,369,263.09			\$29,353,791.69
Average Benefit	\$994	\$910	\$917	\$984	\$970	\$970	\$946	\$911	\$947	\$1,003	\$1,087	#DIV/0!	\$967.53
Denied Applications	1,692	4,339	3,451	4,744	3,947	5,752	5,689	6,090	6,097	4,311	5,771		51,883
Denial Rate	12.97%	58.16%	34.01%	42.07%	45.14%	76.21%	63.94%	82.88%	87.26%	60.17%	72.16%	#DIV/0!	53.70%
		Net	.l O A D	-41		404)							
	July	August	al Gas Arrearage R September	October	November	December	January	February	March	April	May	June	Total
Applications Received	6,604	3,862	4,555	5,377	4,412	3,656	4,202	3,669	3,467	3,217	3,843		46,864
Applications Approved for Benefits	359	818	721	1,137	928	949	748	888	1,208	832	1,311		9,899
Total Benefits Issued	\$247,717	\$519,947.33	\$478,886.66	\$769,471.03	\$625,646.05	\$605,147.38	\$467,061.80	\$534,664.86			\$951,663.84		\$6,557,907.99
Average Benefit	\$690	\$636	\$664	\$677	\$674	\$638	\$624	\$602	\$636	\$708	\$726	\$0	\$662
Denied Applications	944	2.669	1,972	2.718	2.214	3.164	3.043	2.984	3,122	2.116	2.851	**	27,797
Denial Rate	14.29%	69.11%	43.29%	50.55%	50.18%	86.54%	72.42%	81.33%	90.05%	65.78%	74.19%	#DIV/0!	59.31%
				(November-Marc	•								
Application 5	July	August	September	October	November	December	January	February	March	April	May	June	225
Applications Received	NA	NA	NA	NA	70	37	41	22	23	1	11	NA	205
Applications Approved for Benefits				***	50	91	254	393	443	26	0		1,257
Total Benefits Issued	\$0.00	\$0.00	\$0.00	\$0.00	\$22,967.00	\$41,562.31		\$187,690.45		\$12,611.16	\$0.00	\$0.00	\$585,142.98
Average Benefit	\$0.00	\$0.00	\$0.00	\$0.00	\$459.34	\$456.73	\$418.83	\$477.58	\$482.91	\$485.04	\$0.00	\$0.00	\$2,780.43
Denied Applications Denial Rate					1.43%	5.41%	10 24.39%	31 141%	151 656.00%	26 2600.00%	13 118%		234 114.15%
Benarrate					1.4070	0.4170	24.0070	14170	000.0070	2000.0070	11070		114.10%
										Universal S	Service Protecti	on Program	
	July	August	September	October	November	December	January	February	March	April	May	June	Total
Applications Received	5,696	4,663	3,855	4.697	3.368	2.494	2,297	2,083	2.022	2,007	2.002		35,184
Enrolled USPP	962	4649	4546	3735	3528	3,940	2,819	2790	2814	1,920	2071		33774
**Households are eligible for GARA and EARA once every five years unless they qualify for a Vulnerable Population Waiver. Denial rates are high due to Local Agencies screening all applicants for these benefits if they have \$300 or more in past due utility bills. **The Crisis program ended on 3/31/2025.													
Applications were completed before the end of the program and EDS'd in the month of April and May.													