


MONTGOMERY COUNTY  
 401 HUNGERFORD DR. 4TH  
 ROCKVILLE MD 20850

  
 311 W SARATOGA ST  
 BALTIMORE MD 21201

Correspondence ID- : 1234  
 Correspondence Type: Denial  
 Program Name: Maryland SUN Bucks  
 Correspondence Date: 01-22-2019  
 Case ID: 200028953  
 Customer ID: 4543333  
 DHS Customer Call Center Number:  
 1-800-332-6347  
 Website info: mymdthink.maryland.gov  
 TTY: 1-800-735-2258 or 7-1-1

*If you are a limited English speaker or you require reasonable accommodations for a disability or impairment, please notify a case manager.*


This is a Denial Notice/ <add Spanish translation>

Dear <insert Parent/Guardian Name>,

We have processed your Maryland SUN Bucks application received on <insert application date>. This notice outlines our decision and the next steps.

**What is our decision?**

Program	Individual(s)	Decision Summary
Maryland SUN Bucks	<insert child(ren)'s name(s)>	Your Maryland SUN Bucks application submitted on <insert app date> was <b>denied</b> . The reason for your denial is listed in the Decision Details below.

	Decision Details
<p><b>Reason:</b> Your Maryland SUN Bucks application is denied because</p> <ul style="list-style-type: none"> <li>• &lt;insert child(ren)'s name(s)&gt; &lt;insert reason&gt;.</li> <li>• &lt;insert child(ren)'s name(s)&gt; &lt;insert reason&gt;.</li> </ul>	

**Supporting Rule:** Code of Federal Regulations 7 CFR 292.12

**What if you disagree with our decision?**

If you disagree with our decision, there are several things you can do. You can:

1. Call us at the DHS Customer Call Center at 1-800-332-6347 and select the option for Maryland SUN Bucks. Have this letter and your case number ready when you call.
2. Request a Fair Hearing. You have the right to ask us to review our decision at a fair hearing. Read the section on “Your Right to a Fair Hearing.”
3. You have the right to re-apply for Maryland SUN Bucks at any time.

**Where can you get more information?**

If you have any questions about the Maryland SUN Bucks program, please call 1-800-332-6347 and select the Maryland SUN Bucks option. Be sure to have this letter and your case number ready when you call. You may also read the answers to frequently asked questions regarding Maryland SUN Bucks on our website at [dhs.maryland.gov/sunbucks/](https://dhs.maryland.gov/sunbucks/).

**Protect Your Benefits!**

If you receive SNAP or other benefits and have an Electronic Benefit Transfer (EBT) card, your benefits may be accessed by unauthorized individuals.

**Lock Your EBT or Maryland SUN Bucks Card:**

Keep your benefits protected from thieves by using the EBT Card Lock/Unlock feature. To use Card Lock, download the ConnectEBT app on your mobile device or login to your account at <https://www.connectebt.com/mdebtclient/>. To learn more about ways in which you may safely use your EBT card, scan the QR code below using your mobile device camera or go to our website, [www.dhs.maryland.gov/prevent-ebt-theft/](https://www.dhs.maryland.gov/prevent-ebt-theft/)



*Scan for more information*



# MARYLAND DEPARTMENT OF HUMAN SERVICES

Add current inserts:

- Language Access Statement
- Non-Discrimination Statement
- Fairing Hearing

Sample