**LIST OF ATTENDEES**

**Customer Service Center (CSC) Services RFP - OS/CSC 15-001-S**

**Pre-Proposal Conference - August 11, 2014**

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| **NetAmerica**Sheila Harley, Esq. MSWVice President of Business DevelopmentT: 301 850-9244C: 202-491-4914F: 301-218-6457sheila.harley@netamerica.net | **MBE****VSBE**YesNo | **Sutherland Global Services**Laura BennettBusiness Development ManagerGovernment SolutionsT: 1-800-591-9395 x788-137Mobile 1: 1-443-528-4312Mobile 2: 585-754-3671LAURA.BENNETT@SUTHERLANDGLOBAL.COM | **MBE****VSBE**YesNo |
| **NetAmerica**Ernest Brice, Jr.Vice President of ContractsT: 301 850-9002C: 301-275-7707F: 301-218-6457ernie.brice@netamerica.net | **MBE****VSBE**YesNo | **Total Customer Care**Cedrick McDuffyDirector of New Business DevelopmentC: 202-361-8318F: 703-385-7490cmcduffy@tcc-mcduffy.com  | **MBE****VSBE**YesNo |
| **Kidd International, Inc.**Lewis L. LovettVice President, Business DevelopmentWashington, DCT: 202-723-6600, ext 219F: 202-726-3423Baltimore, MD T: 443-453\1-9838F: 410-368-6762lewis.lovett@kiddintl.com | **MBE****VSBE**YesNo | **CGI**Nancy DowdyManagerC: 202-384-9263T: 410-597-4838F: 202-973-7815 nancy.dowdy@cgifederalcom  | **MBE****VSBE**YesNo |
| **VERIZON**Lisa T. Love, M.B.A.Senior Client ExecutivePublic SectorMobile: 240-400-0110Lisa.love@verizon.com  | **MBE****VSBE**YesNo | **Kidd International, Inc.**Michael L. KiddPresident/CEOWashington, DCT: 202-723-6600, ext 229F: 202-726-3423mike.kidd@kiddintl.com | **MBE****VSBE**YesNo |
| **Technologies Corporation**Anne M. Seek, PMPProject ManagerT: 240-453-0668 ext. 3298Mobile: 301-655-1856F: 240-453-0188anne.seek@mstechnologies.com  | **MBE****VSBE**YesNo | **CR Dynamics & Associates, Inc.**Patricia RamosVP of OperationsT: 410-347-0325C: 410-499-7230pramos@crdynamics.com  | **MBE****VSBE**YesNo |
| **Automated Health Systems, Inc.**Joseph P. CiniCorporate Business Development OfficerT: 847-610-8422 x2211C: 312-909-4018F: 847-995-1021jcini@automated-health.com  | **MBE****VSBE**YesNo | **Active Network**Grace A. Van MeterProject ManagerT: 301-687-8153M: 301-268-3734grace.vanmeter@activenetwork.com  | **MBE****VSBE**YesNo |

**LIST OF ATTENDEES (Continued)**

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| **Vital Management Connections, Inc.**Sandra M. Smith, PMPPresident, Project and Contract ManagerMobile: 410-960-1399T: 410-944-1802Sandra.Smith16@verizon.net  | **MBE****VSBE**YesNo | **Active Network**Kristine Vess-GoldenKristine.vess-golden@activenetwork.com  | **MBE****VSBE**YesNo |
| **Exceed Corporation**Mary Washington-DayeProposal Manager – Business DevelopmentV: 301-731-3790 x8308F: 301-731-3793mdaye@exceedcorporation.com  | **MBE****VSBE**YesNo |  **CAEI**Raymond HubbardVP, Technical OperationsT: 443-319-5381rhubbard@caeiinc.com  | **MBE****VSBE**YesNo |
| **ORACLE**Tracey RossiCRM Application Sales RepresentativeOracle Public SectorMobile: 1-724-713-7765tracey.rossi@oracle.com  | **MBE****VSBE**YesNo | **MAXIMUS**Melissa M. VanBenthuysenSupervisorPA New Hire Reporting ProgramO: 717-425-7683F: 717-425-7696melissamvanbenthuysen@maximus.com  | **MBE****VSBE**YesNo |
| Chris FrechetteT: 240-620-1564Chris.frechette@verizon.com  | **MBE****VSBE**YesNo | **GCS** Bryan Overcash, CFO/COOGlobal Contact ServicesT: 704-647-9621 X6001F: 704-647-9792C: 704-754-0176bryan.overcash@gcsagents.com  | **MBE****VSBE**YesNo |
| **Kidd International, Inc.**Peter BrooksNew Business, Client RelationsWashington, DC:C: 202-210-8816Baltimore, MD:T: 240-839-7187F: 410-368-0762pbrooks@kiddinternational.com  | **MBE****VSBE**YesNo | **PCG Human Services**Sean BernardDirect: 717-884-7712C: 717-903-1010sbernard@pcgus.com  | **MBE****VSBE**YesNo |
| **MAXIMUS**Joe MurphyVice PresidentHHS Strategy & ConsultingO: 770-662-5700F: 703-251-8240joemurphy@maximus.com  | **MBE****VSBE**YesNo | **AGI – MISSION SUPPORT SERVICES, INC.**Nate AlleraBusiness Development AnalystT: 301-565-5200F: 301-565-5208nallera@agimssinc.com  | **MBE****VSBE**YesNo |

**LIST OF ATTENDEES (Continued)**

**Customer Service Center (CSC) RFP - OS/CSC 15-001-S**

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| **NETAMERICA**Yasmin HinesT: 202-465-6669yasmin.hines@netamerica.net  | **MBE****VSBE**YesNo | **Systems Integration, Inc. (SII)**Heidi PageDirector of OperationsMain Line: 866-414-9810Home-Fax: 240-764-1093C: 443-956-7364hpages@sysintegration.com  | **MBE****VSBE**YesNo |
| **Systems Integration, Inc. (SII)**Eric FukuchiPresidentefucuchi@sysintegration.com  | **MBE****VSBE**YesNo | **Exceed Corporation**Lan Newman, PMP, ITIL v3Project DirectorV: 301-731-3790 x 8306F: 301-731-3793lnewman@exceedcorporation.com  | **MBE****VSBE**YesNo |
| **Staff Quest, Inc.**Nancy Trimble-Oliver, CWDPPresident T: 410-363-7200Office Cell: 410-365-1220C: 410-977-0776F: 410-363-0100nancytrimbleoliver@yahoo.com  | **MBE****VSBE**YesNo | **CAEI**Richard K. McClearnBusiness Development ManagerT: 443-319-5381rmcclearn@caeiinc.com  | **MBE****VSBE**YesNo |
| **FANEUIL**Lee CurrieVice PresidentBusiness DevelopmentO: 757-690-8447C: 757-813-9588lee.currie@faneuil.com  | **MBE****VSBE**YesNo | **EXXELOT CORPORATION**Richard K. McClearnBusiness Development ManagerT: 410-715-0113Mobile: 443-204-5131F: 410-715-0114rmcclearn@exxelot.com  | **MBE****VSBE**YesNo |
| **ICF INTERNATIONAL**Joseph LeitenbergCapture and Proposal ManagerStrategic CaptureT: 1-703-934-3603Direct: 1-703-218-2711Mobile: 1-703-969-9708F: 1-703-934-3740Joseph.leitenberg@icfi.com  | **MBE****VSBE**YesNo | **ASHMAR INTERNATIONAL TECHNOLOGY, INC.**Marcia A. DuncanPresident/CEOT: 301-552-3799C: 301-980-5851F: 301-552-2251mduncan@ashmarinc.com  | **MBE****VSBE**YesNo |
| **ARMA, INC.**Damion DorrisBusiness Development ManagerO: 301-587-7077F: 301-587-2447ddorris@armainc.com  | **MBE****VSBE**YesNo | Vijay ReddyT: 707-225-2406vijay.reddy@icfi.com  | **MBE****VSBE**YesNo |

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| **CYBR SOLUTIONS LLC**Kent BlakeP: 443-535-2083kent@cybrsolutionsllc.com  | **MBE****VSBE**YesNo | **XEROX STATE & LOCAL SOLUTIONS, INC.**Vishnu NananVice PresidentChief Technology Officer – Eastern RegionT: 410-540-8563C: 410-300-2401vishnu.nanan@xerox.com  | **MBE****VSBE**YesNo |
| Ted DallasDHR – Secretary |  | Karen TaylorDHR – Office of the Secretary |  |
| Erin EastonDHR – Office of the SecretaryChief of Staff, Operations |  | Santhosh Kumar KaipilalilConsultant |  |
| Crystal WeaverDHR – Constituent Services OfficeProject Manager |  | Michael StrangeAdvisor |  |
| Aretha EctorDHR – Attorney General’s Office |  | Tanya WilliamsDHR – Office of Technology for Human Services (OTHS) |  |
| Yvonne BarrDHR – Procurement DivisionProcurement Officer |  | Ruth DrummondDHR – Child Support Enforcement Administration |  |
| Barbara WellerDHR – Family Investment Administration |  | Adolphe AndouProgram Administrator – Hiring AgreementDHR – Family Investment Administration |  |
| Vashti GreenDHR – Child Support Enforcement Administration |  | Grey YaculakDHR – Office of Technology for Human Services (OTHS) |  |
| Gina HigginbothamDHR – Child Support Enforcement Administration |  | Leyla LaymanDHR – Child Support Enforcement Administration |  |
| Vesta KimbleDHR – Family Investment Administration |  | Donna FosterDHR – MBE Office |  |
| Hubert ChangDHR – Attorney General’s Office |  |  |  |